

	Explanation	Discussed in:
Structure	<p>What does the organization look like?</p> <p>How is it divided and who manages whom?</p> <p>What divisions, departments, teams, and functions exist within the organization?</p>	Chapter 3
People	<p>How do you map a person's personality?</p> <p>What motivates people?</p> <p>How do individuals within the organization work?</p> <p>How do people react to change?</p> <p>What are stress, burn-out and bullying?</p>	Chapter 4
People	<p>What's the difference between a group and a team?</p> <p>How does a group or a team work within the organization?</p> <p>How do conflicts arise, and how are they handled?</p>	Chapter 5
Management	<p>How is the company managed?</p> <p>What skills should a manager have?</p> <p>What is self-management??</p>	Chapter 6
Surroundings	<p>How is the world around the organization, authorities, customers, competitors, media, etc.?</p> <p>What are sustainability and CSR?</p>	Chapter 7
Culture	<p>What characterises the organization and what values does it have?</p> <p>What affects the culture of the organization?</p> <p>How do we analyse international cultural differences?</p>	Chapter 8
Processes	<p>How do we communicate within the organization?</p> <p>How do we develop new ideas in the organization – are innovative?</p> <p>How are decisions made in the organization?</p>	Chapter 9
Strategy	<p>What does the organization want and need: what is its mission and vision?</p> <p>How is a strategy process progressing?</p>	Chapter 10
Management	<p>What is a project and what should the project manager be able to do?</p> <p>What is a project model and what are the phases a project goes through?</p> <p>How is the project organized, and what is programme and portfolio management?</p> <p>What is change management?</p> <p>What is a change model?</p> <p>What change strategies and concepts can we use?</p> <p>How is the change executed?</p>	Chapter 11

FIGURE 0.2
The organization of the book in relation to the elements of the organization.